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Service Dispatch

Description

A material handling and industrial equipment is seeking an experienced customer service-driven communicator for the position of Dispatcher. We provide new and used forklift trucks, parts, fleet services, and rentals as well as products and services for facility & warehouse operations improvement, industrial lighting, product storage solutions, and OSHA safety training.

Responsibilities

Dispatch the most qualified service technician to the nearest call in the area.

- Monitor workflow to achieve maximum productivity by prioritizing service calls
- Resolve customer issues/problems

Qualifications

Experience in dispatching Service Technicians

- Strong communication, organizational & time management skills
- Strong problem-solving skills, a strong sense of responsibility, and self-motivated with the ability to work as part of the service team.
- We are technology driven requiring computer literacy.

Job Benefits

Excellent benefits package including health/dental/vision, life insurance, 401(k) with company match, paid holidays/vacation/PSL.

Hiring organization

Premier Personnel Group

Employment Type

Full-time

Beginning of employment

ASAP

Duration of employment

Full Time

Industry

Industrial Equipment

Job Location

South Plainfield

Base Salary

\$ 24

Working Hours

8 am to 5 pm